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(Committee's reserve) (Signature (Date)

APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. 09/899.382 07/03/2001 10005375-1 2749 Christopher Scott Worley

TITLE OF INVENTION: INTERACTIVE PRE-PROGRAMMED VOICE RESPONSE SYSTEM APPLN, TYPE SMALL ENTITY SCHEEN SEE DUE PUBLICATION FEE DUE PREV. PAID ISSUE FEE TOTAL FESTS) DUE DATEMB nonprovisional NICY \$1510 \$ 20A \$0 £1910 09/17/2011 RXAMPER ARTUNIT CLASS-SUECLASS GAUTHIER, GERALD 3654 0812R0_07F Change of correspondence address or indication of "Fee Address" (37 CFR 1.363). 2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached. or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required. listed, no name will be printed 3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type) PLEASE NOTE: Unless an assignce is identified below, no assignce data will appear on the patent. If an assignce is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment. (A) NAME OF ASSIGNEE (B) RESIDENCE; (CITY and STATE OR COUNTRY) Hewlett-Packard Development Company, L.P. Houston, Texas Please cheek the appropriate assignee category or categories (will not be printed on the pasent): 🔲 Individual 🚨 Corporation or other private group entity 🚨 Government 4a. The following fee(s) are submitted: 4b. Payment of Pcc(s): (Please first reapply any previously paid issue fee shown above) S Issue Fee A check is enclosed. Deputition Fee (No small entity discount permitted) Payment by credit card. Form PTO-2038 is attached. The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number 08-1025 (enclose an extra copy of this form) Advance Order - # of Copies 5. Change in Entity Status (from status indicated above) a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2). NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office. Authorized Signature /Marcia Ramos Chang/ note August 5th, 2011

Typed or printed name Marcia Ramos Chang 60,261 Registration No. This collection of information is required by 37 CFR 1311. The information is required to obtain or rotain a benefit by the public which is to file (and by the USFTO to process) an application. Confidentiality is giverned by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and this form and/or angestonic for rotation; this burden, about the second of the confidence o

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